

HEATHERTON RISK ASSESSMENT

Visitors Car Park

The car parks are spacious, well laid out and include provisions for coaches

Disclaimer notices are placed in the car parks explaining that management accept no responsibility for any damage/theft from vehicles.

All coaches to park in the very spacious overflow car park and access between both sides of the park is provided via a safe underpass

Access to Facilities and Activities

Wheelchair and pushchair access around the park has been improved and is a priority when planning new facilities.

Every effort has been made to ensure that activities are as accessible as possible for visitors with disabilities and where practical provision can be made, however this is not a guarantee

ACTIVITIES

Indiana's Indoor Play Area

A section of the main building at Heatherton is used as a Soft Play Area. A certificate of registration under the children's Act 1989 and a set of rules are displayed in the lobby. The area is fitted with a security system and the fire doors are alarmed to ensure children do not leave the area undetected.

The area is supervised at all times and the management insists that children are accompanied by their parents / guardians whilst in the area.

The soft play area comprises various pieces of climbing activity equipment with a ball pit. An under 3's area is provided. Vertical supports and all items of play equipment are clad in rubberised foam.

The equipment is in good order. All items of play equipment, including ropes, are inspected annually. Staff carry out weekly checks on all items of play equipment using a checklist and this includes cleaning checks. The park manager carries out inspections, this ensures that the inspections are systematic and thorough. Electric sockets are fitted with child – proof covers.

RISK	PREVENTION
Children bumping into obstacles	Structure of the activity is fitted with padded foam
Falling / slipping over	Cushioned floor surface.
Trip hazards from ball pool Contamination of the ball pool. Food and foreign objects.	Deliberate throwing of balls should be discouraged. Ball must remain inside the ball pool at all times. Supervision. Daily monitoring of ball pit to ensure all foreign objects are removed and reduce potential breeding of bacteria etc.

Children lying unnoticed in ball pool	Staff and parental supervision.
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The building is in good condition and does not present an undue hazard.

Fire escape routes are provided and kept clear.

Water Wars

Water Wars is considered to be a low risk activity due to the fact that only a small amount of water (0.5 ltr max) is filled into a balloon which is fired by a low speed catapult from within a purpose built wooden structure. The participants are partially protected by the structure with holes in to allow the balloon to be thrown from one side of the structure to the other. The only contact with water will be if the balloon burst either on the pad or as a direct hit on the participant. The aim of the activity is to get the opponent wet whilst standing behind the screen and landing the balloon on a pressure pad on top of the structure. This in turn activates a fountain of water from a tank situated in front of each screen

Equipment provided

Wooden Structure, water filled balloons.

RISK	PREVENTION
Hit by water filled balloon.	Only fresh mains water is used to fill the balloons. Fired at low speed. Balloon will obviously explode on impact
Electric Shock	Air compressor driven water activation, these are intrinsically safe and power protection fitted. They are situated away from the customer areas. Cabling concealed within ducting
Slips, trips, falls.	Structure mounted onto a purpose built concrete pad. Adult supervision recommended. Signage in place to take care when moving around and running

Pembrokeshire Raceway

This is an indoor event. It consists of a 1/24 scale slot raceway that up to eight people can participate in. There are eight different colour lanes with matching colour cars and a display that counts laps and records times and speeds.

Equipment Provided

- Car
- Trigger

RISK	PREVENTION
Electric Shock	Training and supervision. Only low voltage 24 v is used on the equipment that participants are using
Tripping over wires	All cables are protected by floor conduit.
Equipment failure	All equipment is checked before use by competent staff

Bumper Boats

This is an outdoor event located on a small man made pond where participants sit in petrol driven bumper boats which comprise of a plastic seating area within a large inflated ring.

The majority of the pond is 4ft deep and is supplied with water from a spring and a borehole. Life rings and a pole are available and in the event of someone falling into the pond, staff would wade to anyone who was in difficulty. First Aiders are at hand.

A safety briefing is given to all participants. Although the boats are propelled by petrol driven motors and propellers, no machinery is exposed. Engines are a purpose made marine engine

RISK	PREVENTION
Slipping	Non slip flooring. Controlled access only.
Drowning Falling in to water	Life rings /poles and instructors Participants to remain seated at all times Staff vigilance and supervision Controlled access to loading area Staff training in how to safely load and unload customers Signage/Staff instruction Adult supervision for children under 6/1.1m. Lifejackets available
Oil/Petrol Spillage	Regular maintenance / checks. Fuel spills to be mopped up immediately
Cut due to engine movement	Instruction, one adult per boat No more than two people per boat
Inhalation of petrol/ oil fumes	Considered low risk as in open air. Fuel and oil system sealed. Exhaust discharged to water.
Hit by golf ball	Safety netting
Weils disease	Wash hands regularly & no eating or drinking

Archery

Archery is staged outdoors in a purpose built compound with up to ten participants firing at any one time, with a minimum of two members of staff in attendance, one being an instructor.

The number of instructors varies according to attendance numbers and the need of the group.

There are two firing distances, up to 18m for adults, and 10m for children using different equipment. Children must be at least six years old although the physical size and strength of the child will determine whether they can handle the equipment.

Back and side nets are erected to control any arrows that miss the butts, and any danger areas, where arrows could potentially pass / fall are cordoned off. All persons, including staff, are instructed to keep away from such areas. No access is allowed in front of the firing line.

Staff to collect arrows once the event has finished and bows have been remounted on their stands.

Event rules are clearly displayed.

Equipment Provided

- Bows
- Arrows (Two sets of six arrows must be given, unless certain circumstances dictate otherwise. One practice set, one scoring.)
- Forearm protectors (when requested)

RISK	PREVENTION
Customer bruising to forearm due to string (most common)	Instruction and arm guard. Staff monitoring to ensure safe practice
Customer hit by an arrow	Instruction and Supervision. No access to range area for customers
Customer hit by broken bow	Regular equipment checks. Daily set up checks
Customer poked by an arrow	Marked firing zone and training. Staff vigilance
Improper use of equipment	Instruction and supervision as well as regular equipment maintenance. Staff training

Injury through lack of concentration	Staff Rotation
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Pistol Shooting

THIS ACTIVITY IS NO LONGER ON THE SCHOOL PASSES

The event is staged outdoors in a purpose built compound with up to fifteen participants firing at any one time, although this is reduced to ten if there is only one member of staff present or if the majority of the customers are small children and no help is available from parents/ guardians.

Each pistol fires one 1.77mm flat-ended pellet at a time.

All participants are given and must wear eye protection.

Guns and pellets are stored in a locked box in a secure building at night.

Each participant has their own bay, different heights are available.

Event rules are clearly displayed.

Equipment Provided

- Pistols (purpose made)
- 1.77 Flat-ended Pellets
- PPE (Safety Goggles)

RISK	PREVENTION
Shot by Pellet	PPE-Safety Glasses Strict Rules Individual Bays
Trapping of fingers/skin	Instruction and supervision Flat-ended pellets
Bounce Back	Low velocity pistols Sufficient loose padding around targets Perspex divide for spectators

Lead poisoning	Wash hands after use Careful and regular disposal of spent pellets No eating or drinking Disposable gloves available to staff
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Laser Clay Pigeon Shooting

Laser clay shooting is a simulated high tech shooting system, played with shotguns, which emit an infrared pulse that acts similar to a traditional cartridge. Clays are thrown from a traditional trap, and as the guns are fired, sound simulation creates the 'bang' effect, with a lit scoreboard displaying the score.

The minimum age for this event is six years, depending on size, as there is no kick back from the guns. The maximum number of participants is five. The member of staff who operates the trap also supervises this event. Event rules are clearly displayed.

Equipment Provided

- Shotguns powered by batteries, 4 x AA
- Clays
- Trap (secured to seating platform)

RISK	PREVENTION
Struck by clay	Supervision / Staff Training
Hit by gun	Marked off firing area. Staff control
Fingers trapped in gun	Instructions. Battery compartment screwed closed
Struck by trap	Competent staff and training. No customer access to trap area
Struck by golf ball	Safety netting. No access to clay area for customers. Staff vigilance
Clays blown off course	Constant monitoring of trap and angle

Baseball/ Softball

The baseball area is located at the rear of the main building, adjacent to the go-kart track. The area is totally enclosed with netting. There are 6 individual bays located opposite a central automated ball loading / pitching area. Doors are fitted to each bay. The floor slopes to the central ball collection point to enable the balls to roll down to the collection point from where they travel up an elevator into the pitching machines.

Players can participate in softball or baseball. A safety brief and full instruction lasting from 1 to 5 minutes, depending on the player(s), is given before any machine is switched on. Fast – slow pitching speeds can be selected according to the participant’s age and ability. Signs are displayed detailing rules of play and safety measures.

Equipment Provided

- Helmets
- Gloves
- Bats, both baseball and softball

RISK	PREVENTION
Hit by ball	Safety equipment – PPE Instructions inc safety rules Correct selection of soft/baseball Minimum ages/heights for softball and baseball Correct speed selection Use of common sense Locking device on cages Override system Advanced knowledge Daily pre use checks Does not operate in wet weather

Hit by bat	Locking device on cages Separate Cages Bats are all kept in cages..not given to customers outside
Hit by golf ball	Safety netting
Staff hit by ball	Staff not to enter range when session in progress. Override system to shut session down beforehand
Trapped hand (staff)	No maintenance to be carried out unless power has been isolated, proper PPE is being worn, suitable equipment is being used.
Electric shock	Regular maintenance checks by a competent person.

Go-Karting

Go – Karting is a non contact form of motorsport, with drivers racing karts around a tarmac track, with tyres at certain points, to act as safety walls / crash barriers. There are 16 senior karts and 16 junior karts.

A maximum of 8 seniors are allowed on the track at any one time, dependent on the weather conditions, the capability of the drivers and number of staff available. A maximum of 12 juniors are allowed on the track at any one time. Senior and junior events are never mixed. Separate junior and senior pits are provided. A minimum age requirement for seniors is 14yrs old and 6yrs old for juniors. Participants must also be able to reach the pedals. Therefore there is a minimum and maximum height

Adult kart customers receive 6 minutes on the track, junior kart customers receive 5 minutes. The event is closely supervised by employees acting as marshals. During peak times a minimum of 3 supervisors are present at all times.

Flags are used to communicate with the drivers and other marshals, and to control the activity. Flags, for example, would be used to suspend drivers who undertake deliberate contact with another vehicle, or who fail to wear protective equipment correctly. A traffic light system operates in addition to flags to assist in slowing drivers down and stopping races. This applies to senior races only

In addition, all junior kart pedals are colour coded and staff can shout to the driver to slow down using the colour code and flags. It is also possible to reach over and switch off the junior karts if the driver is deemed out of control / or ignoring instructions given by the marshal.

Rules are clearly displayed and all participants are given full instruction on the safe operation of the karts. Drivers are given two warnings during the race, if marshals deem that they are driving dangerously or recklessly, after two warnings they are removed from the race for both their own and others safety.

All the vehicles are checked after and before each event, and the condition of the track and its tyre walls are monitored before the race starts. The condition of the track is also continuously monitored throughout each race, and racing would be suspended in the event that any obstacles were deemed to be unsafe and needed to be removed. Employees would not enter any part of the course unless racing had been suspended or it was considered safe to do so.

The Go – Karts are purpose designed vehicles built for this type of activity. These are maintained on site by a competent mechanic. All karts in use are comprehensively checked daily by a competent person, any defects are either rectified or logged and taken for further inspection. The track is kept in good condition and regularly maintained.

Equipment provided

- Karts
- Overalls
- Helmets (comply with BS 6658:1985)

RISK	PREVENTION
Impact injury due to users hitting any part of the kart, collisions with objects intruding, objects thrown up from the course, karts overturning, collisions between karts and ejection from the kart.	Safety Talk Guidance Signs Marshals Use of flags All drivers must wear secure closed footwear
Entanglement of hair, loose clothing, body parts, etc in moving transmission machinery (engine, cooling fans and brake discs).	Safety Talk Issue of PPE Staff training and vigilance- no loose hair
Burns from fuel fires, contact with hot engine parts and friction.	Safety Talk Issue of PPE Marshals
Exposure to chemicals, including inhalation of petrol and exhaust fumes.	Safety checks on karts Safety brief
Hit by golf ball.	Safety netting / barriers
Staff sustaining injury by jumping over karts and barriers.	Staff Training Suitable Footwear

Staff sustaining back injury through manhandling karts and general wear and tear on limbs caused by moving the equipment.	Manual Handling Training Staff Training Job Rotation
Young/immature increased risk of injury due to lack of concentration and common sense	Supervision Job Rotation
Young/immature increased risk of injury due to lack of awareness/realisation of danger	On-going training Increased monitoring

Paintball

Paintball is an event that is staged outdoors in a secluded, purpose built compound and follows the guidelines set out by the National Paintballing Sports Federation. It is a non – contact team adventure game played on five sites set in areas of open land and woodland, where teams aim to beat the opposition by shooting them with ‘paintballs’, (bio degradable balls filled with vegetable dye) or complete the task set by the marshals.

The woodland is scattered with piles of wood, old land rovers, sand bags, etc which act as protection against being shot. The area is divided into playing areas, each with a ‘dead zone’ providing a safe area where no shooting is allowed, and where participants may retire having been shot, or out of choice at any stage. Sites are selected according to the ground conditions, weather, age of players and numbers. The event is closely supervised by marshals at a ratio of 1 supervisor per 10 players. The number of supervisors is increased for junior events. Before any paintball events are undertaken, participants are required to provide their name, age and address details, and to sign a disclaimer form. All participants under the age of 18 must have parental / guardian consent before they are allowed to play.

Overalls and masks are provided for all participants and up to 70 may participate in a game at one time. The number of marshals varies according to attendance numbers and the needs of the group.

For easy communication, all staff must have either a mobile phone or radio with them at all times.

Equipment provided

- Paintball guns (powered by liquid CO₂) and hoppers
- Paintballs (gelatine shell containing vegetable dye, both of which are non-hazardous)
- Overalls
- Masks (ear, face and temple protection)

RISK	PREVENTION
Bruising	Safety Talk Signs Advising Risk PPE
Sprains/Broken bones	Safety Talk Supervision
Slipping/ falling over	Safety Talk Signs
Confrontation	Competent Staff

Before any paintball events are undertaken, participants are required to sign a disclaimer form, which confirms that they understand they must follow all instructions and the events are physically and mentally intense so there is a chance they may get injured.

Tree Tops Trail, Zip Lines and Power fan

Tree Tops Trail is a high ropes adventure course built into the beech woodland forest. Crossing burma rope bridges, rope loop bridges, clambering up cargo nets, attempt the tyrolean rope crossing and tarzan swing, then sliding down the awesome zip wires. A vertical Power Fan provides a free Fall experience from 11 mtrs high with a final slowed decent to the ground of 2 -4 mph onto a wood chip surface.

There are two separate choices of course - Junior or Adult. It is an outdoor activity with height, age and weight restrictions as well as supervisory requirements. Staff must be fully trained to supervise on this activity. Per session there can be up to 12 children on the junior course with 2 instructors or 14 participants on the adult course with 1 instructor. The number of instructors can vary according to attendance numbers and the needs of the group.

Before partaking in the activity participants are required to fill in a disclaimer and risk acknowledgement to ensure they are aware of the safety issues, that the activity requires you to be fit and agile and that it is physically and mentally challenging. For easy communication, all staff must have a radio with them at all times.

Equipment provided

- Sit or full-body harness (equipped with 2 lanyards & karabiners, a pulley and a carry tool)
- *Chest harness if required*
- Helmet

RISK	PREVENTION
Falling out of harness	Safety Talk Competent Staff Maintenance of PPE
Unclipping from course	Safety Talk Training. Pre start Competency Assessment Supervision Age restrictions & supervision guidelines
Clipping on incorrectly	Safety Talk Training including signs Age restrictions & supervision guidelines
Tripping over ropes / hands caught in wire / collision with other participant	Safety Talk Training Ratio restrictions
Tree failure	Opening procedures & wind restrictions Ratio restrictions Inspections
Cable failure	Opening procedures and regular Inspections Weight restrictions Ratio restrictions

Pirates of the Caribbean Adventure Golf

Our adventure golf area has been constructed by Sportex a Canadian company. It consists of an 18 hole putting course with a pirates theme running through it. The course is set around a water feature with concrete paths, gravelled areas and borders. The putting surfaces are made of an asphalt material.

Access to the area is by token operated turnstile.

All participants are given a scorecard which also contains the rules and regulations.

Equipment provided

- Golf Putter
- Golf Ball
- Score Card

RISK	PREVENTION
Hit by ball	Rules Supervision
Hit by club	An adult must accompany all children Appropriate signs
Tripping	Hazard signs. Most surfaces are level
Drowning	Life Aids. Adult supervision. Roped areas to prevent access to water
Splinters	Regular Maintenance/safety checks

Driving Range

The floodlit golf driving range has netting of various heights surrounding the site. There are individual bays provided. The bays are adequately screened to a height of 4' to prevent users being hit by a ball from adjacent bays. Lighting in the area is fitted with covers. Strict safety rules are visible displayed and rigidly enforced.

Balls are collected mechanically only when the area is not in use, usually collected before 10am as play starts at 10am. Should the supply of balls run out, play would be suspended until the balls are collected.

RISK	PREVENTION
Hit by ball	Screening & safety netting
Hit by club	Strict Rules. Adult or staff supervision may be required
Miss-use of clubs	No woods provided, only irons CCTV & supervision if necessary

Giant Jumping Pillows

An outdoor activity that allows the pupils to jump, roll and bounce on an inflatable PVC floor. The floor is inflated by electric blowers, giving the surface a bouncy element. A basic safety brief is given to pupils, asking them to be careful of other pupils when bouncing and jumping, to ensure that they do not have collisions. Shoes and jewellery are removed for this activity.

RISK	PREVENTION
Slipping	The attraction closes in the rain, as the PVC surface becomes slippery when wet
Collisions	A safety warning and instruction is given to pupils, to make them be aware of other pupils around them whilst jumping
Sprains / Broken bones	In the unlikely event that a pupil falls very badly or awkwardly, injuries can occur. Staff supervision and monitoring Strictly no flips

Dragon Slide

The Dragon Slide consists of two slides which run from the top of a man made grassed bank. This bank sits to the left of the Treetops area and the overflow car park. Customers descend on an inflatable tube on a synthetic based track. Customers then ascend back to the top on a conveyor belt system, bringing their tube with them. Customers have a choice of either a banked or straight slide. The track was designed and installed by Swedish company, Swedice, and the conveyor by Italian company Fava. The track itself has been manufactured by Neveplast. Staff manage the activity by seating customers in the correct tube and pushing them off, staff then take the tube off each customer as they leave ready for the next, and customers leave back down the ramp.

RISK	PREVENTION
Manual Handling- staff handling of tubes and pushing of customers	Staff rotated at regular intervals Tubes aren't deemed heavy enough
Weather conditions	Activity is closed in icy or thundery conditions Banked slide imposes 12stone weight limit in wet weather
Conveyor belt system- customers being knocked off track	Rubber 'stoppers' placed at intervals along conveyor to prevent customers being knocked off course by stray tubes Conveyor speed set at sensible level

Unauthorised use	Access restricted during periods of closure or unmanned via locked gates
Friction burn	Riders recommended to wear long sleeves.
Conveyor belt system- trapping feet	Closed toe shoes must be worn Emergency stop fitted Verbal instruction from staff
Falling out of tube	Track tested at regular intervals for speed Brake mats deployed to control speed Limits on tubes dependent on size/weight <ul style="list-style-type: none"> • Junior Tubes 6-14 yrs 5ft10 & 12st • Senior tubes 12 yrs plus 6ft4 19st <p style="text-align: center;">Restrictions in place in wet weather</p>
Slips/Trips/Falls	Staff control of customer loading area-keeping area clear Loading area and track to be kept clear of debris and checked at regular intervals
Impact Injuries/Crashing	Staff must ensure that bottom is clear before sending the next rider down

4x4 Landrovers

The 4x4 landrovers is a purpose made track in which participants control a purpose built battery powered mini landrover around the track. It has basic functions, steering, forward and reverse. Staff are able to control the power via a handheld controller

Each landrover has been purchased by Rebel Replicas and subject to modifications

Typically each participant will get 2 laps of the track. All vehicles are stored in a container overnight where they are charged. Typically no more than 4 cars will run on the track at one time and they are rotated throughout the day to allow for charging

A maximum of 2 people can ride, however no adults.

Cars are subject to daily pre use checks by a competent person and overhauled annually

The track is regularly maintained and renewed at regular intervals

The track itself is surrounded by fencing and access controlled by staff. Barriers enable cars not to veer off course

RISK	PREVENTION
Electric shock	Cars are charged in a weatherproof container Weatherproof outdoor charging socket
Impact injuries- hit by car etc	Access gates- controlled by staff Staff control- no one to get out of cars. Emergency stop control Staff training and supervision
Crashing	Regular track maintenance Regular car maintenance/pre use checks Barriers surround track Padding on windscreens Safety briefing
Slips and trips	Staff control Staff awareness

Inflatable Slide

The inflatable slide is a man made inflatable slide that is situated on a concrete slab. It consists of a climb up to a top step and a slide down. Users typically get a 10 minute session

All users must remove shoes before taking part

The slide is anchored to the ground using concrete solid anchor and connected using d shackles to various anchor points on the slide

The slide does not operate in winds exceeding 23mph or wet weather conditions. This is checked using a anemometer on site

The adjacent area is covered with woodchip

The slide is inspected annually as per PIPA guidelines and checked daily for defects

RISK	PREVENTION
Electric shock	Blowers are connected to weatherproof sockets
Weather conditions	Activity closed in winds over 23mph and we weather. Senior staff to determine when slide is safe to reopen
Slide damage	Annual external inspection Daily checks Competent staff to repair
Slips and trips	Staff control Staff awareness Staff training Maximum numbers on slide Slide does not open in rain
Impact injuries	Maximum numbers on slide Shoes must be removed Minimum/maximum ages Crash mats at bottom of slide

Barrel Train (Infants only)

The barrel train is a land train which is driven around a predetermined course in a field by a ride on lawnmower.

The course is checked for safety daily and the vehicle and train is checked for damage and worthiness

The train is driven at a slow speed and staff must undergo specific training before driving

RISK	PREVENTION
Weather conditions	In excessively wet weather the barrel train may not open
Damage to Kubota	Regular checks and servicing Competent staff to repair
Damage to train	Daily checks Competent staff
Impact injuries/overturning/crashing	Staff must undergo training No public access to other customers

Master Blaster

The master blaster is a water pistol game.

Each barrel is fed by fresh water and emptied and refilled daily. Games last typically 10-15 minutes and each session is monitored by a member of staff. All structures are inspected daily and maintained regularly

RISK	PREVENTION
Water barrels infection	Barrels are emptied cleaned and refilled daily
Misbehaviour	Staff monitor each session Staff training
Slips trips and falls	Non slip matting is installed on the structure and ramps Barriers/fencing surround the structure
Splinters debris	Users advised to wear shoes Areas inspected before use and cleared where necessary

Driving School

Driving School is an electric car based activity that participants drive around a purpose made track, simulating the road system, complete with traffic lights and road signs. Cars are stored in a shed where they are charged overnight. This is accessed using a ramp and either driven or pushed in and out of the shed.

Sessions last 5-10 minutes and a maximum of 6-7 cars at one time are on the track. All participants receive a briefing at the start.

RISK	PREVENTION
Electricity Chargers and traffic lights	Low voltage chargers Weatherproof traffic lights
Impact injuries and crashing	Kerbs designed to withstand impacts Cars built to withstand crashing Pre use briefing Cars run at slow speed Staff training Staff have control of all cars No access to track during session
Slips trips and falls	Barriers/fencing surround the structure Signage Pre use checks Road surface is tarmac Non slip queue surface Staff control

Water Peddlers

The water peddlers are plastic pedal boats that are self propelled around a man made pond.
 The water is approx. 2 ft deep at its deepest point and is filtered daily
 Fencing surrounds the pond and controls access
 Typically 5-6 boats will be in operation at any one time
 Boats are checked daily for issues

RISK	PREVENTION
Water Drowning	Water is 2 feet deep approx. Access controlled via gates and fences Staff supervision Maximum age/weight Staff control and vigilance Boats checked daily for problems
Slips trips and falls	Barriers/fencing surround the structure Signage Pre use checks Non slip queue surface and around pond Staff control
Unauthorised use	Boats are locked together when unattended

Merlins Outdoor Play

The Outdoor Play Area is a purpose-built play area structure and built by Flights of Fantasy. It conforms to BSEN1176

The structure is wooden and is surrounded by a layer of woodchip to minimise impacts of falls

The area is inspected regularly for hazards and defects

RISK	PREVENTION
Splinters	Area inspected regularly for hazards and defects Maintained by competent person
Slips trips and falls	Woodchip surrounds the area Signage Pre use checks Structure regularly cleaned and maintained Structures at height are surrounded by barriers
Impacts	Young children to be supervised Common sense applied
Dog faeces	No dogs allowed Dog faeces to be removed
Unauthorised use	Staff are in vicinity during opening hours Locked car park gates to prevent access in closure hours

Hedge Maze

The hedge maze is a maze constructed out of beech trees and gravel pathways. The trees are cut back twice a year. Access is via a turnstile and token or by a member of staff letting customers in. Question boards are the route around the maze. An escape path is available half way round if anyone wants to leave

RISK	PREVENTION
Splinters – viewing platform /fencing	Area inspected regularly for hazards and defects Maintained by competent person
Slips trips and falls	Gravel level pathways, periodically raked Viewing platform painted with non slip paint Regular cutting and maintenance to maintain pathway Fencing surrounds platform
Misbehaviour	Adult supervision required Periodic staff monitoring
Dog faeces	No dogs allowed Dog faeces to be removed

Water Walkers

Walk on water zorbs are a man made pvc ball with a zip to access. A low pressure blower forces air into the ball whilst the customer stands in the ball. Once the ball is full, the customer is sent onto the water. The maximum session time is 6 minutes.

The pool is 2 foot deep at its deepest point and is filtered regularly. The pond is surrounded by matting to minimise impacts. Should the ball pop on the water, staff must go in to retrieve the customer. All maintenance is performed by competent staff

RISK	PREVENTION
Splinters – viewing platform /fencing/decking	Area inspected regularly for hazards and defects Maintained by competent person
Slips trips and falls	Loading and decking areas have non slip matting Staff control Trailing cables kept to a minimum
Water Drowning Getting wet	Fencing surrounds pond and decking Staff control and vigilance Staff training Water is treated and filtered
Electric shock	Blowers safe for outdoor use and covered over
Weather conditions	Activity is closed when pond is frozen or excessively strong winds

Asphyxiation	Maximum session time is 6 minutes Staff training Signage
Zip/zorb failure	Daily pre use checks Competent person to maintain Staff training Maximum weight limit

Public Liability Insurance Details

Name of Policyholder: Heatherton Country Sports Park Ltd

Date of commencement of policy – 22nd March 2026

Date of expiry: 21st March 2027

Business(es) : Leisure Park Operator and accommodation provider

Policy Number: Y163396QBE0126A

Indemnity:

Personal Liability £10,000,000

Public Liability £10,000,000

Name of Insurer- QBE through Gallagher Insurance Brokers

This is to certify that the policyholder is under the above numbered policy, subject to the terms and agreed by the insurer

A full copy of the policy can be obtained on request